



Signs & Symptoms

Adults with any of the following:

- Concerns about their hearing
- Difficulty hearing in quiet and/or noise
- Family history of hearing loss
- No baseline and are 50+ years old
- Otolgia, aural fullness
- Non-bothersome tinnitus
- Vertigo (rotational dizziness)
- Being referred to otolaryngology

If sudden sensorineural hearing loss is suspected, please have patient call us directly to organize an urgent appointment

Children (behavioural age 5+) with any of the following:

- Hearing concerns raised by family or educators
- Testing as part of educational assessment
- History of middle ear infections
- Otolgia, aural fullness
- Asymmetrical hearing loss
- Being referred to otolaryngology

Adults with:

- Bothersome tinnitus (with or without suspected hearing loss)
- Unilateral tinnitus
- Pulsatile tinnitus
- Sound sensitivity

Recommended Appointment

Diagnostic Hearing Assessment - Adult

Appointment Length: 60-90 mins

- Otoscopy
- Pure Tone Audiometry
- Speech Audiometry (in quiet and in noise)
- Tympanometry
- Acoustic Reflexes (if indicated and appropriate)
- Otoacoustic Emissions (OAEs)(if indicated or requested)
- Recommendations for next steps
- Hearing aid discussion if appropriate

Diagnostic Hearing Assessment - Pediatric

Appointment Length: 60 minutes

- Otoscopy
- Pure Tone Audiometry
- Speech Audiometry (in quiet)
- Tympanometry
- Otoacoustic Emissions (OAEs)
- Recommendations for next steps

Tinnitus Assessment

Appointment Length: 90 minutes

- Otoscopy
- Pure Tone Audiometry
- Speech Audiometry (in quiet and in noise)
- Tympanometry
- Otoacoustic Emissions (OAEs)
- Tinnitus characterization testing
- Acoustic Reflexes (if indicated and appropriate)
- Recommendations for next steps



Signs & Symptoms	Recommended Appointment
<p>Patients who are going to be starting a drug regiment known to be ototoxic, including:</p> <ul style="list-style-type: none">• Platinum based chemotherapy• Aminoglycosides• Loop diuretics	<p>Ototoxicity Diagnostic Baseline Appointment Length: 60 minutes</p> <ul style="list-style-type: none">• Otoscopy• Pure Tone Audiometry• Extended High Frequency Audiometry• Speech Audiometry (in quiet and in noise)• Tympanometry• Acoustic Reflexes (if indicated and appropriate)• Otoacoustic Emissions (OAEs)• Report to care team• Recommendation for monitoring timeline
<p>Adults with:</p> <ul style="list-style-type: none">• No concerns about their hearing• Need a hearing test for employment or licensing purposes (e.g., aviation medicals, pre-employment medicals)	<p>Employment & Licensure Hearing Test Appointment Length: 30 minutes</p> <ul style="list-style-type: none">• Otoscopy• Pure Tone Audiometry• Recommendations for next steps
<p>Recommended for:</p> <ul style="list-style-type: none">• Anyone with a history of recurrent cerumen occlusion• Those who wear hearing aids• Those who wear ear plugs regularly• Aural fullness with diminished hearing	<p>Cerumen Removal Appointment Length: 30 minutes</p> <ul style="list-style-type: none">• Otoscopy• Irrigation and curettage offered• Aftercare counselling <p>Contraindicated for those with known tympanic membrane perforations or tympanostomy tubes. Please refer to otolaryngology in this instance.</p>
<p>Recommended for:</p> <ul style="list-style-type: none">• Anyone routinely exposed to sound levels at or above 85 dB (e.g., noisy job sites)• Those who need to keep their ears dry & protected from water (e.g. tympanostomy tubes, those prone to outer ear infections)• Sound-sensitive sleepers• Musicians	<p>Custom Ear Plugs Appointment Length: 30 minutes</p> <ul style="list-style-type: none">• Otoscopy• Impressions of outer ear taken